

Works In Watercolour

On-line store: www.russellperryart.com

Works in Watercolour, 207 Orangapai Road, RD4, Ranfurly 9398, New Zealand

icthyrus@gmail.com NZ 021 120 9751



Privacy Policy

Works In Watercolour and www.russellperryart.com, referred to below as WIW, is an online seller of art works, photography and prints. The use of "we" and "us" refers to WIW.

WIW values our relationship with you and the other users of this website. We recognize that you may be concerned about how we collect, hold, use, and disclose your personal information. We have implemented this Privacy Policy to inform you of the personal information that we collect from you, how we collect and hold this information, and what we do with it after we collect it. If you have any questions or comments regarding this Privacy Policy, please contact us via our Contact page, email us icthyrus@gmail.com or call NZ 021 120 9751.

WIW is located at 207 Orangapai Road, RD4 Ranfurly 9398, New Zealand.

Personal information that we collect and how.

The personal information we collect from you and hold includes information that is necessary in order for us to offer goods or services to you and to deliver these goods and services. This includes your Name, Address, Telephone Number and E-mail address.

We collect personal information directly from you. In other instances, we may collect personal information directly from you when you contact us (for example, when you make a telephone enquiry) and when you use our Web Site or use our mobile Apps.

Personal information is also collected directly from you via a series of forms which you complete including:

a) WIW Contact Group Registration

Our site's Contact Group registration form requires you to provide us contact information and may require additional information.

b) Shopping Cart: Email, Address and Telephone Number

When you place an order on our website or via our mobile Apps we will require you to insert your email address, name, address and telephone number and any other information relevant to your order, including your payment information and information on your payment method. If you purchase a large item, the shipping address you supply must be able to receive that parcel. PO Boxes and rural delivery boxes may not suit. We also require your telephone number in order to contact you regarding the order or service that you have purchased or for other reasons.

Personal information that we collect via a 3rd party and how.

Personal information that we collect via a 3rd Party is information that you have opted in to share with us. For example if you choose to login to our website using a third party login service such as "login with Facebook" then you opt in to share your basic information with us. This basic information includes your name, e-mail address, gender and date of birth.

We may require further personal information and will prompt you to supply us with that information such as your address and contact details when you place an order as detailed above.

How we hold your personal information.

Information that we hold about you is held in a firewall protected, restricted user access database. Information held about you by our ecommerce platform provider (STRIPE) is held on their servers in a firewall protected, restricted user access database. STRIPE maintain robust daily security procedures and full PCI scanning.

How we ensure we have accurate information.

We rely upon you to correctly insert your personal information and provide you with the ability both to view and to amend that personal information.

To view and amend the information we store.

Our business is small and our systems reflect that. We rely on YOU to update your personal information from time to time IF you desire to keep that information updated. Updating is also achieved through the shopping cart process with any purchase you make on WIW's website.

If you would like to access any other personal information which we hold about you or if you would like to seek the correction of that information, you can do so by contacting us via our CONTACT page, email us at ichthyrus@gmail.com or call NZ 021 120 9751.

The purposes for which we collect, hold, use and disclose your personal information

We collect, hold, use and disclose personal information for the following purposes:

- In order to send you offers of goods and services that you have opted in to receive from us via e-mail. In order to allow you to access our website and view the offers that we have made.
- In order to contact you via reasonable means to verify and confirm or discuss purchases for goods or services that you have made.
- In order to complete or fulfil via any reasonable means an order of goods or services that you have made from us.
- In order to respond to your enquiries and to do the things you have asked us to do.
- We may need to disclose your personal information to third parties in order to deliver goods or services that you have purchased from our website. We disclose this personal information only to ensure that we complete the primary purpose for holding your personal information and for no other reason. The list of potential recipients of your personal information includes the following, some of which may include overseas disclosure (also detailed subsequently);
 - A supplier who requires your personal information to complete a delivery or service where that supplier is delivering the goods or providing a service to you on our behalf.
 - Postal and Courier companies who are contracted to complete a delivery service on our behalf receive a manifest which includes names, addresses and where necessary telephone numbers in order to contact you to complete delivery.
 - Customs documents must also contain your personal details when you are purchasing from a sale that is fulfilled from overseas.
 - In addition we also print your personal information on the parcels but we do not publish this information or make it available for any other purpose other than to ensure the delivery of goods.

Overseas Use or Disclosure of information

We are likely to disclose your personal information internally in countries or regions other than New Zealand for internal purposes such as the following reasons:

- marketing goods or services to you that you have opted in to
- to contact you regarding a specific order you have made
- to respond to a request you have made to be contacted by us.

Allowed exceptions to the aforementioned disclosure limitations

We never sell, rent or use your personal information or disclose any personal information other than for the above reasons or other than where we are required or authorised by a New Zealand court order requiring us to do so.

Security

www.russellperryart.com uses STRIPE to provide a secure environment for the authorisation of credit card and charge card transactions. The "Checkout" transaction forms securely connects directly to STRIPES servers. Confidential information including card details are encrypted using industry standard SSL encryption technology.

Our payment page is also fully PCI DSS compliant please visit <https://www.pcisecuritystandards.org/tech/> for more information.

Cookies

Cookies are small pieces of information that are stored in a browser-related file on your computer's hard drive when you use our Web site. We use cookies to improve the member experience. Cookies are widely used on most major Web sites.

WIW also uses persistent cookies to personalise the user experience, to help protect our members and to provide us with research information (such as how often members visit WIW each month). Persistent cookies allow us to track users on WIW and help us identify users abusing the WIW service.

Membership Removal

If you wish to be removed from our database for any reason, simply send us an email requesting to be removed via our CONTACT page.

Complaints

If you would like to make a complaint about a breach of the New Zealand law regarding your privacy and WIW, please contact us via our CONTACT page, email us via ichthyrus@gmail.com or call NZ 021 120 9751. Once we receive your complaint, we will endeavour to respond to your complaint within a reasonable period of time. If you are unhappy with the outcome of your complaint, you can take your complaint to the Office of the New Zealand Privacy Commissioner. For more information on how to contact the that Office, please visit their website at <https://www.privacy.org.nz> or go directly to their form:

<https://www.privacy.org.nz/about-us/contact/enquiry-form/>

Updates to our information practices

WIW reserves the right to add to, delete or change these terms because of frequent changes in Internet technology and applicable law. As such, you should check this privacy policy from time to time for such changes.